

**WELCOME AND INFORMATION SHEET  
JONES WATER SUPPLY CORP.  
1650 N ST HWY 37 QUITMAN, TX  
903-967-2840**

**EMAIL: [JONESWATERSUPPLYCORP@GMAIL.COM](mailto:JONESWATERSUPPLYCORP@GMAIL.COM)  
WEB PAGE: [JONESWATER.RURALWATERUSA.COM](http://JONESWATER.RURALWATERUSA.COM)**

**OFFICE HOURS: MON-FRI 7AM – 3PM. PLEASE USE OUR DRIVE THRU WINDOW OR CALL TO SCHEDULE AN APPOINTMENT TO COME IN. CHECK OUR WEBSITE FOR HOLIDAY HOURS AND/OR CLOSURES.**

**AFTER HOURS: CALL 903-967-2840 FOR A WATER EMERGENCY. OUR CALLS ARE MONITORED 24 HOURS A DAY.**

**BASE RATE FOR WATER AVAILABILITY: \$37.50**

**STATE REGULATORY FEE: .05%**

**LATE FEE: \$15**

**CHARGE PER THOUSAND GALLONS:**

**0-3,000 = \$5.75    3,001-6,000 = \$6.00    6,001-10,000 = \$6.50    10,001-15,000 = \$7.75    15,001-25,000 = \$8.25  
25,001+ = \$8.50**

METERS ARE READ AROUND THE 15<sup>TH</sup> OF EACH MONTH. BILLS ARE ISSUED ON OR AROUND THE 23<sup>RD</sup> OF EACH MONTH AND ARE DUE ON THE 15<sup>TH</sup> OF THE FOLLOWING MONTH. WE ARE NOT RESPONSIBLE FOR BILLS NOT DELIVERED IN A TIMELY MANNER BY THE POST OFFICE. IF YOU HAVE NOT RECEIVED YOUR BILL BY THE LAST DAY OF THE MONTH, CONTACT OUR OFFICE OR GO ONLINE TO GET YOUR BILL AMOUNT. A \$15 LATE FEE WILL BE ADDED TO BILLS NOT PAID BY THE DUE DATE. IF THE BILL REMAINS UNPAID UNTIL THE NEXT MONTHS DUE DATE, THE METER WILL BE LOCKED AND A \$100 FEE WILL BE ADDED. ALL PAST DUE AMOUNTS MUST BE PAID IN FULL BEFORE BEING UNLOCKED. \*NOTE\* WE DO NOT UNLOCK METERS AFTER HOURS.

**RETURNED CHECK FEE: \$40**

**SERVICE TRIP FEE: \$80 during office hours/\$100 after hours**

**DAMAGE TO ANGLE STOP: \$1,350**

- PLEASE MAKE SURE YOU KNOW WHERE YOUR METER IS LOCATED ON YOUR PROPERTY.
- MAKE SURE YOU HAVE A CUSTOMER SHUT OFF VALVE OR HAVE ONE INSTALLED.

**VARIOUS WAYS TO PAY:** -DRIVE-THRU WINDOW OR OUR -NIGHTDROP ON THE EAST SIDE OF THE BUILDING WITH CASH, CHECK OR MONEY ORDER ONLY. MAKE SURE YOU HAVE YOUR ACCOUNT # WITH THE PAYMENT.

-BANK DRAFT-WE WILL AUTOMATICALLY DRAFT YOUR PAYMENT ON THE 6<sup>TH</sup> OF EACH MONTH

-BILL PAY THROUGH YOUR PERSONAL BANK-ALLOW 10 DAYS FOR YOUR BANK TO SEND YOUR PAYMENT

-PAY WITH DEBIT/CREDIT CARD ON OUR WEBSITE OR BY CALLING PAYSTAR @ 903-308-5111.

**-NOTE-BY GOING TO OUR WEBSITE AND CREATING AN ACCOUNT WITH PAYSTAR, YOU WILL GET AUTOMATIC UPDATES ON YOUR ACCOUNT BALANCE AND PAYMENT REMINDERS.**



Jones Water Supply Corporation  
1650 N. STATE HWY 37  
Quitman, Texas 75783  
903-967-2840

**Below is a checklist of the paperwork included in this packet**

**Proof of property ownership must be provided**  
**(copy of warranty deed, trust, proof of purchase, ect)**

- \_\_\_ Service Application- complete 1<sup>st</sup> page, read thoroughly pages 2-5 and initial in provided spaces, sign page 5 under Applicant Member
- \_\_\_ Right of Way Easement (Must be signed by all parties listed on the property deed in front of a notary) We can notarize this in our office
- \_\_\_ Confidentiality Form-This is optional. The State of Texas requires that utility companies not disclose any information to anyone other than the account holder. If you wish to have anyone else (family member, ect) be able to access information to your account, including bill amount, you must sign this form
- \_\_\_ Bank Draft Form- This is optional. If you wish to have your account drafted monthly (6<sup>th</sup> of each month) you must fill this form out
- \_\_\_ A Customer Service Inspection must be scheduled on every new account. This is required by The State of Texas. We will set this up at the time paperwork is turned in with payment.
- \_\_\_ Transfers are \$230 and must be paid via check, money order or cashiers check
- \_\_\_ New meters & Resets must be paid via check, money order or cashiers check when paperwork is turned in. Orders for new meters will not be started until full payment and paperwork is turned in.

RUS-TX Bulletin 1780-9  
(Rev. 5/2017)

**WATER SUPPLY CORPORATION  
SERVICE APPLICATION AND AGREEMENT**

Please Print: DATE \_\_\_\_\_

<b>CORPORATION USE ONLY</b>
Date Approved: _____
Cost: _____
Account Number: _____
Service Inspection Date: _____

APPLICANT'S NAME \_\_\_\_\_

CO APPLICANT'S NAME \_\_\_\_\_

CURRENT BILLING ADDRESS:  
\_\_\_\_\_  
\_\_\_\_\_

PHONE NUMBER Home (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Work (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

EMAIL: \_\_\_\_\_

PHYSICAL ADDRESS:  
\_\_\_\_\_  
\_\_\_\_\_

PREVIOUS OWNER'S NAME AND ADDRESS (if transferring Membership)  
\_\_\_\_\_

**AGREEMENT made this \_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, between Jones Water Supply Corporation, a corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and \_\_\_\_\_ (hereinafter called the Applicant and/or Member),**

The Corporation shall sell and deliver water service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the

Corporation's tariff and upon the terms and conditions set forth therein. The Applicant may request a copy of the Corporation's tariff. A copy of this agreement shall be executed before service will be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement, and the member/applicant has complied with all terms and conditions that caused the service discontinuance.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

- a. The number of taps to be considered in the design and
- b. The number of potential ratepayers considered in determining the financial feasibility of constructing
  - 1) a new water system or
  - 2) expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

**\_\_\_\_\_ The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The Member shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the corporation's tariff and service policies.**

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. **\_\_\_\_\_ No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of any public water supply.**
- e. **\_\_\_\_\_ No solder or flux which contains more than 0.2% lead may be used for the installation or repair of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public drinking water supply system.**

**\_\_\_\_\_The Corporation shall maintain a copy of this agreement as long as the Member and/or premises is connected to the public water system. The Member shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours and at the customer's expense.**

**\_\_\_\_\_The Corporation shall notify the Member in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Member shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Original copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.**

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

**\_\_\_\_\_By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.**

**\_\_\_\_\_The Applicant shall grant to the Corporation permanent recorded easement(s) dedicated to the Corporation for the purpose of providing reasonable rights of access and use to allow the Corporation to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the Corporation's purposes in providing system-wide service for existing or future members.**

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

**\_\_\_\_\_ DO NOT use the angle stop valve at any time. All installation or maintenance of the customer side shut off valve is the customer's responsibility. In the event the customer uses Jones Water Supply's angle stop valve, and damage is done to the valve, the customer will be billed for repair.**

**\_\_\_\_\_ ALL water passing through the meter will be charged to the customer's account. Please check the meter periodically to avoid preventable problems.**

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

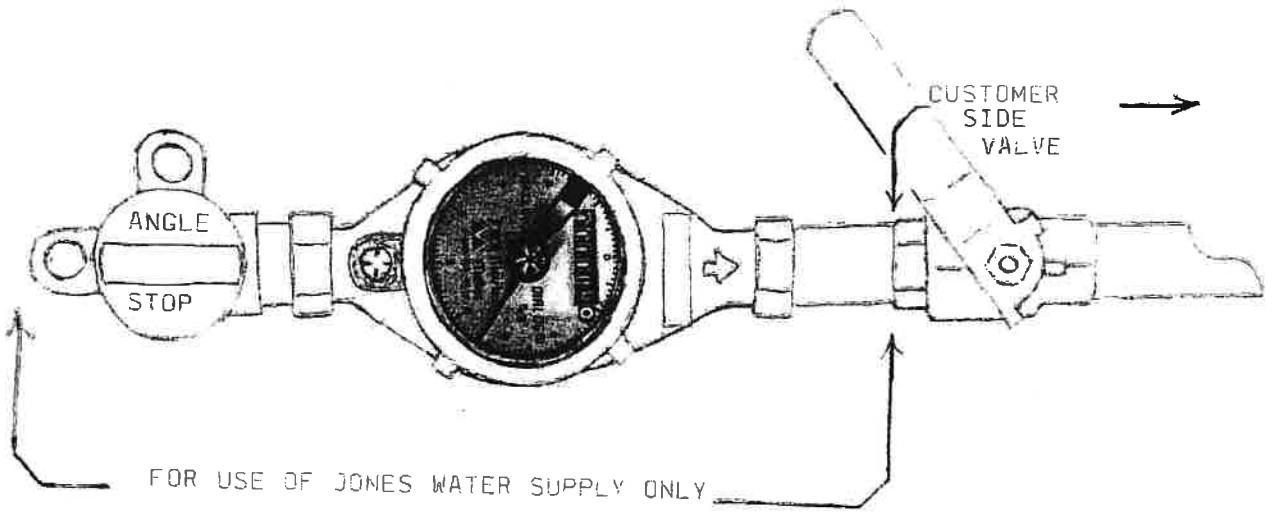
Any misrepresentation of the facts by the Applicant on any of the pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Applicant Member

\_\_\_\_\_  
Approved and Accepted

\_\_\_\_\_  
Date Approved



THE STATE OF TEXAS  
COUNTY OF \_\_\_\_\_

KNOW ALL PERSONS BY THESE PRESENTS

THAT \_\_\_\_\_ (hereinafter called "Grantor" whether one or more than one) for and in consideration the receipt and sufficiency of which are acknowledged by Grantor, has GRANTED, SOLD and CONVEYED, and by these presents does GRANT, SELL and CONVEY unto JONES WATER SUPPLY CORPORATION (hereinafter called "Grantee"), the address of which is 1650 N. ST. HWY 37, Quitman, TX. 75783, Wood County, a perpetual easement for the purposes of erecting, constructing and installing and laying and thereafter using, operating, inspecting, improving, repairing, reconstructing, maintaining, replacing and removing a water distribution line or lines and associated equipment and appurtenances ( hereinafter called "the Lines and Appurtenances" ), upon, over, through and across that certain \_\_\_\_\_ acre, more or less, tract owned by Grantor in \_\_\_\_\_ County, TX., described in instrument recorded in Volume \_\_\_\_\_, Page \_\_\_\_\_, or I.D. number \_\_\_\_\_ Deed of Records, \_\_\_\_\_ Co. TX. Grantee is hereby authorized to designate the course of the easement herein granted, except that when the lines and Appurtenances are installed, the easement shall be limited to a strip of land not to exceed fifteen (15) feet in width, the center line of which shall be the lines and appurtenances as installed (hereinafter sometimes called the "Easement Strip").

Grantee, from time to time and as often as is necessary, shall have a right of ingress and egress over along and across the Easement Strip and Grantor's land adjacent thereto for the purposes of erecting, constructing, installing and laying and thereafter using, operating, inspecting, improving, repairing, re-constructing, maintaining, replacing and removing the Lines and Appurtenances.

Grantee, shall have the right from time to time to cut and remove all trees, undergrowth and any other obstruction or rubbish within or adjacent to the Easement Strip that may injure, endanger or interfere with the erection, construction, installation, and laying, and thereafter the use, operation, inspection, improvement, repair, re-construction, maintenance, replacement and removal of Lines and Appurtenances.

The consideration recited herein shall constitute payment in full for all damages sustained by Grantors by reason of the erection, construction, installation, and laying, and thereafter the use, operation, inspection, improvement, repair, re-construction, maintenance, replacement and removal of Lines and Appurtenances.

It is understood and agreed that this agreement is an Easement only and in no way grants or conveys any part of the underlying fee simple estates of any lands owned by Grantor.

The provisions of this grant shall constitute a convenient running with the land for the benefit of Grantee and successors and assigns.

EXECUTED THIS \_\_\_\_\_ DAY OF \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
SIGNATURE  
\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
SIGNATURE  
\_\_\_\_\_  
PRINT NAME

STATE OF TEXAS  
COUNTY OF \_\_\_\_\_

This instrument was acknowledged before me on the \_\_\_\_\_ DAY OF \_\_\_\_\_, 20\_\_\_\_ by

\_\_\_\_\_

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Notary's Name (Printed)

Notary Commission Expires: \_\_\_\_\_



Jones Water Supply Corporation  
1650 N. STATE HWY 37  
Quitman, Texas 75783-9646  
903-967-2840  
Joneswatersupplycorp@gmail.com

**BANK DRAFT FORM**

I, \_\_\_\_\_ give my permission  
(Name)

FOR JONES WATER SUPPLY TO DRAW A BANK DRAFT EACH  
MONTH TO COVER MY WATER BILL ON ACCOUNT \_\_\_\_\_

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Bank Name: \_\_\_\_\_

Bank City: \_\_\_\_\_

Bank Routing # : \_\_\_\_\_

Bank Account # : \_\_\_\_\_

**\*\*\*BANK DRAFTS ARE WITHDRAWN ON THE 6<sup>TH</sup> OF EACH MONTH\*\*\***  
IF THE 6<sup>TH</sup> FALLS ON A WEEKEND OR HOLIDAY, IT WILL BE WITHDRAWN  
THE FOLLOWING BUSINESS DAY



Jones Water Supply Corporation  
1650 N. STATE HWY 37  
Quitman, Texas 75783-9646  
903-967-2840

**PLEASE READ CAREFULLY**

Chapter 182, Subchapter B of the Texas Utilities Code makes confidential a water utility customer's address, telephone number, account records, social security number, and information relating to the volume or units of utility usage, or the amounts billed to or collected from the individual for utility usage. **However, utility customers may elect to authorize disclosure of this information by completing the form at the bottom of this page and returning it to:**

Mail: Jones Water Supply  
1650 N St Hwy 37  
Quitman, TX 75783

Email: [joneswatersupplycorp@gmail.com](mailto:joneswatersupplycorp@gmail.com)

Fax: 903-967-2839

**Your response is not necessary if you wish for your information to remain confidential. PLEASE NOTE: ONLY THE OWNER OF THE MEMBERSHIP WITH JONES WSC WILL BE ALLOWED TO REQUEST ANY INFORMATION ON THE ACCOUNT.**

**WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.**

Regardless of the confidentiality provision in Utilities Code Sec. 182.052, we must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of the utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service to compensation.

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See Texas Public Information Act, Government Code Sec. 552.147, for limitations on disclosure of Social Security Numbers

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I authorize Jones Water Supply Corporation to disclose my personal information, including my address, telephone number, usage, and billing records if Jones Water Supply Corporation receives a request for this information.

\_\_\_\_\_  
Name on Account

\_\_\_\_\_  
Account number

\_\_\_\_\_  
Address

\_\_\_\_\_  
Phone Number

\_\_\_\_\_  
City, State, Zip

\_\_\_\_\_  
Signature